

# Highland Rescue Team Ambulance District SMS Texting Privacy Policy and Terms of Service

Most Recent Update: Nov. 11, 2024

This Privacy Policy explains how Highland Rescue Team Ambulance District collects, uses, and discloses personal information of anyone who uses text messaging to contact the district.

## Collection of Personal Information

### *Information Collected Directly From You*

When you text message the district, we save your phone number and first and last name.

### *Information Collected From Your Device*

We do not collect any information from your device.

## Use of Personal Information

We use information collected directly from you to respond to your text messages. We do not use any personal information for marketing, advertising, or other purposes.

## Disclosure of Personal Information

We do not use a third-party app or service to respond to text messages. You will only receive text messages from an employee of Highland Rescue Team to confirm receipt of your message and to answer any questions you may have asked via text message.

We do not share your personal information with any third-party service provider.

## Changes to This Privacy Policy

Highland Rescue Team can update this policy at any time and will upload a new policy to our website as it is updated.

## Contact Information

If you have any questions about this policy or our privacy, please contact us at [admin@highlandrescue.org](mailto:admin@highlandrescue.org) or 303-526-9571.